Resetting Your APNA Password

Your APNA username is the email address you used when you created your APNA account. If you do not know which email address you used, please contact APNA at inform@apna.org. Please do not create a new account.

If you have forgotten your APNA password, here are a few easy steps you can take to reset it:

- Starting from www.apna.org or elearning.apna.org, use the LOGIN button in the top right corner.

- On the login page, click Reset My Password.
• This takes you to a page where you enter the email address that is your APNA username then request the site to Send Password Reset Email. This email will go to the email address that is your APNA username.

• The email you receive within a few minutes will include a special link to the page where you will create your new password. You may need to search for inform@apna.org as the sender and/or look in your spam folder, as automated messages sometimes filter there.
  o Once reset, your new password will be active immediately.
  o Your password must be at least 8 characters and include letters, numbers, and at least one special character.

Hi [name],

Let's reset your APNA password! Please click the link below to get started. Remember, your username is [username] and your password must be at least 8 characters and include letters, numbers, and at least one special character (!, @, #, etc).

Go to: Reset my password

If you need any assistance, please give us a call at 855-863-2762 or email inform@apna.org. We will be happy to help!